

## COVID-19 RESPONSE NOTES

**March 20, 2020**

### Leadership Team

- Use Text Aim to communicate with students
- Zoom update – 59 faculty have requested, option for close caption for ADA students
- Tech Programs – issue on dual credit CTE request for final grade without completing lab portion
- Work-study – distance learning monitors, part time, dept aid – continue pay for extra week of spring break
- Develop a call center – use Hunt Groups – assign various staff members to function as a call center
- Develop call center for faculty and staff
- Library – data base, e-book – not closed – open in a virtual environment – develop a library call center, hunt group – tying all libraries together
- Home page update
- Director Crystal City – reports Pearsall needs Wi-Fi access points – additional Wi-Fi ordered
- VP Finance – staff working from home, limited personnel in office
- VP Administrative Services – Daycare open following CDC guidance specific for daycares, Dorms closed
- Faculty Association President – Reports issues using Teams – delays and drops, Skype transition to Teams, Chromebook compatibility issues – use browser version, confused about working from office, designate on map the Wi-Fi access points in parking lots, will be meeting with faculty association at 1pm Thursday

### TACC Call Update

- Creation of a workgroup to address issues TEA, THECB, TACC
- No statewide order to shelter in place
- How do we identify essential employee
- Request information on infrastructure, equipment, PPE, facilities, dorm temporary housing, backup facilities for hospitals, emergency management agreements, childcare for health care workers, training for grocers
- Begin discussion on pass/fail option for grades

### Uvalde Covid-19 Response Team Update

- Concern about long lines at HEB
- Enforcing no group of 10 or more
- Businesses may stay open – follow social distancing recommendation
- If sick stay home
- 2 per family at convenience stores
- City & county offices will be physically closed
- Hospital – conducting outside screening
- School – meal kits provided to students