|  |       | Rate | your sa | tisfact | tion wit         | h the | Admiss | ions a   | nd Rec   | ords (  | Office.          |      |
|--|-------|------|---------|---------|------------------|-------|--------|----------|----------|---------|------------------|------|
|  |       |      | Your C  | ollege  |                  |       |        | All Othe | er Conso | rtium C | Colleges         |      |
| Response                                     | Part- | Time | Full-1  | Гime    | All Stu<br>(weig |       | Part-  | Гime     | Full-1   | Γime    | All Stu<br>(weig |      |
|  | Count | %    | Count   | %       | Count            | %     | Count  | %        | Count    | %       | Count            | %    |
| Very Satisfied                               | 32    | 18%  | 92      | 24%     | 115              | 21%   | 414    | 25%      | 1226     | 27%     | 1603             | 26%  |
| Satisfied                                    | 105   | 60%  | 218     | 56%     | 329              | 59%   | 914    | 56%      | 2574     | 57%     | 3450             | 56%  |
| Dissatisfied                                 | 16    | 9%   | 46      | 12%     | 58               | 10%   | 134    | 8%       | 339      | 8%      | 498              | 8%   |
| Very Dissatisfied                            | 11    | 6%   | 13      | 3%      | 29               | 5%    | 66     | 4%       | 159      | 4%      | 225              | 4%   |
| Does not apply /I have not used this service | 11    | 6%   | 17      | 4%      | 31               | 6%    | 107    | 7%       | 204      | 5%      | 353              | 6%   |
| Total  | 175   | 100% | 386     | 100%    | 561              | 100%  | 1635   | 100%     | 4502     | 100%    | 6129             | 100% |

|                   | How   | satisfi                          | ed are | you w  | ith you          |      | ge's pr | ocess    | for get  | ting ac  | dmitted          | into |
|-------------------|-------|----------------------------------|--------|--------|------------------|------|---------|----------|----------|----------|------------------|------|
| Response          |       |                                  | Your C | ollege |                  |      |         | All Othe | er Consc | ortium C | Colleges         |      |
| Response          | Part- | Time                             | Full-1 | Гime   | All Stu<br>(weig |      | Part-   | Time     | Full-    | Time     | All Stu<br>(weig |      |
|                   | Count | Count % Count %   67 39% 163 42% |        |        |                  | %    | Count   | %        | Count    | %        | Count            | %    |
| Very Satisfied    | 67    | 39%                              | 163    | 42%    | 224              | 40%  | 691     | 42%      | 2056     | 46%      | 2688             | 44%  |
| Satisfied         | 85    | 49%                              | 196    | 51%    | 278              | 50%  | 788     | 48%      | 2026     | 45%      | 2879             | 47%  |
| Dissatisfied      | 7     | 4%                               | 16     | 4%     | 23               | 4%   | 71      | 4%       | 201      | 4%       | 263              | 4%   |
| Very Dissatisfied | 6     | 3%                               | 1      | 0%     | 12               | 2%   | 26      | 2%       | 72       | 2%       | 91               | 1%   |
| Neutral           | 9     | 5%                               | 10     | 3%     | 23               | 4%   | 56      | 3%       | 149      | 3%       | 204              | 3%   |
| Total             | 174   | 100%                             | 386    | 100%   | 559              | 100% | 1632    | 100%     | 4504     | 100%     | 6125             | 100% |

|                   | Н     | ow sat | tisfied a | are you | u with y         |      | ollege's<br>ses? | proce    | ess for  | registe  | ering fo         | or   |
|-------------------|-------|--------|-----------|---------|------------------|------|------------------|----------|----------|----------|------------------|------|
| Response          |       |        | Your C    | ollege  |                  |      |                  | All Othe | er Consc | ortium C | olleges          |      |
| Response          | Part- | Time   | Full-1    | Time    | All Stu<br>(weig |      | Part-            | Time     | Full-1   | Гime     | All Stu<br>(weig |      |
|                   | Count | %      | Count     | %       | Count            | %    | Count            | %        | Count    | %        | Count            | %    |
| Very Satisfied    | 54    | 31%    | 133       | 35%     | 181              | 32%  | 592              | 36%      | 1836     | 41%      | 2347             | 38%  |
| Satisfied         | 89    | 51%    | 211       | 55%     | 294              | 53%  | 820              | 50%      | 2113     | 47%      | 2986             | 49%  |
| Dissatisfied      | 13    | 7%     | 28        | 7%      | 41               | 7%   | 130              | 8%       | 301      | 7%       | 454              | 7%   |
| Very Dissatisfied | 9     | 5%     | 5         | 1%      | 20               | 4%   | 45               | 3%       | 117      | 3%       | 163              | 3%   |
| Neutral           | 9     | 5%     | 8         | 2%      | 22               | 4%   | 46               | 3%       | 137      | 3%       | 177              | 3%   |
| Total             | 174   | 100%   | 385       | 100%    | 559              | 100% | 1633             | 100%     | 4504     | 100%     | 6127             | 100% |

|                   | М     | ost sta | aff men | nbers l | have be          | een fri | endly ir | n their | interac  | tions    | with me          | Э.   |
|-------------------|-------|---------|---------|---------|------------------|---------|----------|---------|----------|----------|------------------|------|
|                   |       |         | Your C  | ollege  |                  |         |          | All Oth | er Consc | ortium C | olleges          |      |
| Response          | Part- | Time    | Full-1  | Гime    | All Stu<br>(weig |         | Part-    | Time    | Full-    | Time     | All Stu<br>(weig |      |
|                   | Count | %       | Count   | %       | Count            | %       | Count    | %       | Count    | %        | Count            | %    |
| Strongly agree    | 54    | 31%     | 115     | 30%     | 171              | 31%     | 641      | 39%     | 1773     | 39%      | 2416             | 39%  |
| Agree             | 90    | 52%     | 228     | 59%     | 306              | 55%     | 834      | 51%     | 2343     | 52%      | 3155             | 52%  |
| Disagree          | 15    | 9%      | 32      | 8%      | 47               | 8%      | 83       | 5%      | 220      | 5%       | 301              | 5%   |
| Strongly disagree | 10    | 6%      | 5       | 1%      | 22               | 4%      | 29       | 2%      | 68       | 2%       | 99               | 2%   |
| No opinion        | 5     | 3%      | 6       | 2%      | 13               | 2%      | 44       | 3%      | 103      | 2%       | 152              | 2%   |
| Total             | 174   | 100%    | 386     | 100%    | 559              | 100%    | 1631     | 100%    | 4507     | 100%     | 6123             | 100% |

|                                    |       | Ιc   | an find | the in | format           | ion I n | eed on | the co   | llege's  | websi    | te.              |      |
|------------------------------------|-------|------|---------|--------|------------------|---------|--------|----------|----------|----------|------------------|------|
|                                    |       |      | Your C  | ollege |                  |         |        | All Othe | er Consc | ortium C | Colleges         |      |
| Response                           | Part- | Time | Full-   | Гime   | All Stu<br>(weig |         | Part-  | Time     | Full-1   | Гime     | All Stu<br>(weig |      |
|                                    | Count | %    | Count   | %      | Count            | %       | Count  | %        | Count    | %        | Count            | %    |
| Very often                         | 39    | 22%  | 137     | 35%    | 155              | 28%     | 507    | 31%      | 1497     | 33%      | 1936             | 32%  |
| Often                              | 81    | 47%  | 161     | 42%    | 249              | 45%     | 690    | 42%      | 1850     | 41%      | 2564             | 42%  |
| Occasionally                       | 44    | 25%  | 79      | 20%    | 130              | 23%     | 313    | 19%      | 888      | 20%      | 1197             | 20%  |
| Never                              | 4     | 2%   | 8       | 2%     | 12               | 2%      | 36     | 2%       | 144      | 3%       | 162              | 3%   |
| I do not use the college's website | 6     | 3%   | 1       | 0%     | 12               | 2%      | 85     | 5%       | 126      | 3%       | 263              | 4%   |
| Total                              | 174   | 100% | 386     | 100%   | 559              | 100%    | 1631   | 100%     | 4505     | 100%     | 6122             | 100% |

|                  | While | atten | ding th | is coll | <b>.</b>         |      | n have<br>you ca |          | een ch   | alleng   | ed to d          | o the |
|------------------|-------|-------|---------|---------|------------------|------|------------------|----------|----------|----------|------------------|-------|
| Response         |       |       | Your C  | ollege  |                  |      |                  | All Othe | er Consc | ortium C | olleges          | _     |
| Response         | Part- | Time  | Full-   | Time    | All Stu<br>(weig |      | Part-            | Time     | Full-    | Time     | All Stu<br>(weig |       |
|                  | Count | %     | Count   | %       | Count            | %    | Count            | %        | Count    | %        | Count            | %     |
| Most of the time | 79    | 46%   | 197     | 51%     | 267              | 48%  | 885              | 54%      | 2570     | 57%      | 3375             | 55%   |
| Some of the time | 73    | 42%   | 149     | 39%     | 227              | 41%  | 552              | 34%      | 1466     | 33%      | 2060             | 34%   |
| Seldom           | 11    | 6%    | 28      | 7%      | 37               | 7%   | 141              | 9%       | 337      | 7%       | 500              | 8%    |
| Never            | 6     | 3%    | 8       | 2%      | 16               | 3%   | 27               | 2%       | 69       | 2%       | 102              | 2%    |
| No opinion       | 4     | 2%    | 3       | 1%      | 9                | 2%   | 24               | 1%       | 57       | 1%       | 79               | 1%    |
| Total            | 173   | 100%  | 385     | 100%    | 557              | 100% | 1629             | 100%     | 4499     | 100%     | 6116             | 100%  |

|   | How   | satisf | ied are | -      |                  |      | ctional<br>a spec |          |          | lable to | you w            | /hen |
|---|-------|--------|---------|--------|------------------|------|-------------------|----------|----------|----------|------------------|------|
| Response                                |       |        | Your C  | ollege |                  |      |                   | All Othe | er Consc | ortium C | olleges          |      |
| Кезринзе                                | Part- | Time   | Full-1  | Гime   | All Stu<br>(weig |      | Part-             | Time     | Full-    | Time     | All Stu<br>(weig |      |
|   | Count | %      | Count   | %      | Count            | %    | Count             | %        | Count    | %        | Count            | %    |
| Very Satisfied                          | 45    | 26%    | 121     | 31%    | 157              | 28%  | 564               | 35%      | 1532     | 34%      | 2106             | 34%  |
| Satisfied                               | 106   | 61%    | 223     | 58%    | 334              | 60%  | 856               | 53%      | 2388     | 53%      | 3220             | 53%  |
| Dissatisfied                            | 9     | 5%     | 28      | 7%     | 34               | 6%   | 112               | 7%       | 351      | 8%       | 450              | 7%   |
| Very Dissatisfied                       | 5     | 3%     | 2       | 1%     | 11               | 2%   | 25                | 2%       | 99       | 2%       | 108              | 2%   |
| I have not needed any help with courses | 9     | 5%     | 12      | 3%     | 24               | 4%   | 69                | 4%       | 130      | 3%       | 227              | 4%   |
| Total                                   | 174   | 100%   | 386     | 100%   | 559              | 100% | 1626              | 100%     | 4500     | 100%     | 6111             | 100% |

|  | _     |      | _      |        |                  |      | ogress<br>ost resp | _        |          |         |                  |      |
|--|-------|------|--------|--------|------------------|------|--------------------|----------|----------|---------|------------------|------|
| Response   |       |      | Your C | ollege |                  |      |                    | All Othe | er Consc | rtium C | olleges          |      |
| . Kooponioo  | Part- | Time | Full-1 | Гime   | All Stu<br>(weig |      | Part-              | Time     | Full-1   | Гime    | All Stu<br>(weig |      |
|  | Count | %    | Count  | %      | Count            | %    | Count              | %        | Count    | %       | Count            | %    |
| Academic preparation for college                               | 11    | 6%   | 30     | 8%     | 39               | 7%   | 96                 | 6%       | 294      | 7%      | 382              | 6%   |
| Time management or study skills                                | 60    | 35%  | 165    | 44%    | 212              | 39%  | 564                | 36%      | 1722     | 39%     | 2218             | 37%  |
| Motivation   | 30    | 18%  | 49     | 13%    | 86               | 16%  | 231                | 15%      | 840      | 19%     | 980              | 17%  |
| External pressures (family, health, or work obligations, etc.) | 57    | 34%  | 107    | 29%    | 172              | 32%  | 592                | 38%      | 1343     | 31%     | 2056             | 35%  |
| Course availability  | 12    | 7%   | 23     | 6%     | 36               | 7%   | 91                 | 6%       | 178      | 4%      | 292              | 5%   |
| Total  | 170   | 100% | 374    | 100%   | 545              | 100% | 1574               | 100%     | 4377     | 100%    | 5927             | 100% |

|              | How   | often d | lo your |        | ssors c          | _    |       |          |          | ing ou  | itcome           | s and |
|--------------|-------|---------|---------|--------|------------------|------|-------|----------|----------|---------|------------------|-------|
| Response     |       |         | Your C  | ollege |                  |      |       | All Othe | er Consc | rtium C | olleges          |       |
| Кезропзе     | Part- | Time    | Full-1  | Гime   | All Stu<br>(weig |      | Part- | Time     | Full-1   | Гime    | All Stu<br>(weig |       |
|              | Count | %       | Count   | %      | Count            | %    | Count | %        | Count    | %       | Count            | %     |
| Very often   | 54    | 31%     | 133     | 35%    | 181              | 33%  | 581   | 36%      | 1447     | 32%     | 2073             | 34%   |
| Often        | 84    | 48%     | 172     | 45%    | 262              | 47%  | 701   | 43%      | 2078     | 46%     | 2728             | 45%   |
| Occasionally | 28    | 16%     | 69      | 18%    | 94               | 17%  | 255   | 16%      | 749      | 17%     | 985              | 16%   |
| Seldom       | 5     | 3%      | 6       | 2%     | 13               | 2%   | 64    | 4%       | 157      | 3%      | 232              | 4%    |
| Never        | 3     | 2%      | 4       | 1%     | 8                | 1%   | 17    | 1%       | 55       | 1%      | 67               | 1%    |
| Total        | 174   | 100%    | 384     | 100%   | 558              | 100% | 1618  | 100%     | 4486     | 100%    | 6085             | 100%  |

|                   | Му    | institu | ıtion de | oes a g | jood jo          |      | g techi | nology   | to imp   | rove c   | lassro           | om   |
|-------------------|-------|---------|----------|---------|------------------|------|---------|----------|----------|----------|------------------|------|
| Response          |       |         | Your C   | ollege  |                  |      |         | All Othe | er Consc | ortium C | olleges          |      |
| responde          | Part- | Time    | Full-    | Гime    | All Stu<br>(weig |      | Part-   | Time     | Full-    | Гime     | All Stu<br>(weig |      |
|                   | Count | %       | Count    | %       | Count            | %    | Count   | %        | Count    | %        | Count            | %    |
| Strongly agree    | 39    | 22%     | 117      | 31%     | 143              | 26%  | 483     | 30%      | 1385     | 31%      | 1829             | 30%  |
| Agree             | 98    | 56%     | 212      | 55%     | 312              | 56%  | 884     | 55%      | 2377     | 53%      | 3270             | 54%  |
| Disagree          | 17    | 10%     | 36       | 9%      | 54               | 10%  | 142     | 9%       | 441      | 10%      | 579              | 10%  |
| Strongly disagree | 5     | 3%      | 7        | 2%      | 14               | 2%   | 34      | 2%       | 121      | 3%       | 149              | 2%   |
| No opinion        | 15    | 9%      | 11       | 3%      | 35               | 6%   | 78      | 5%       | 159      | 4%       | 264              | 4%   |
| Total             | 174   | 100%    | 383      | 100%    | 558              | 100% | 1621    | 100%     | 4483     | 100%     | 6091             | 100% |

|                   | Wher     | appro | opriate, |        | ty effec         | -    |       |          |          | of con   | nputers          | and  |
|-------------------|----------|-------|----------|--------|------------------|------|-------|----------|----------|----------|------------------|------|
| Response          |          |       | Your C   | ollege |                  |      |       | All Othe | er Consc | ortium C | olleges          |      |
| Кезропас          | Part-Tim |       | Full-1   | Гime   | All Stu<br>(weig |      | Part- | Time     | Full-1   | Гime     | All Stu<br>(weig |      |
|                   | Count    |       |          | %      | Count            | %    | Count | %        | Count    | %        | Count            | %    |
| Strongly agree    | 46       | 26%   | 135      | 35%    | 167              | 30%  | 557   | 34%      | 1636     | 36%      | 2129             | 35%  |
| Agree             | 96       | 55%   | 210      | 55%    | 307              | 55%  | 833   | 51%      | 2287     | 51%      | 3123             | 51%  |
| Disagree          | 12       | 7%    | 27       | 7%     | 39               | 7%   | 123   | 8%       | 345      | 8%       | 469              | 8%   |
| Strongly disagree | 6        | 3%    | 5        | 1%     | 14               | 3%   | 24    | 1%       | 67       | 1%       | 92               | 2%   |
| No opinion        | 14       | 8%    | 7        | 2%     | 31               | 6%   | 83    | 5%       | 151      | 3%       | 276              | 5%   |
| Total             | 174      | 100%  | 384      | 100%   | 558              | 100% | 1620  | 100%     | 4486     | 100%     | 6090             | 100% |

|                   | Ho    | w satis |        |        | with th          |      |       |          |          |          | llege w          | ith  |
|-------------------|-------|---------|--------|--------|------------------|------|-------|----------|----------|----------|------------------|------|
| Response          |       |         | Your C | ollege |                  |      |       | All Othe | er Consc | ortium C | olleges          |      |
| Response          | Part- | Time    | Full-1 | Гime   | All Stu<br>(weig |      | Part- | Time     | Full-1   | Гime     | All Stu<br>(weig |      |
|                   | Count | %       | Count  | %      | Count            | %    | Count | %        | Count    | %        | Count            | %    |
| Very Satisfied    | 29    | 17%     | 106    | 28%    | 118              | 21%  | 431   | 27%      | 1302     | 29%      | 1670             | 27%  |
| Satisfied         | 100   | 57%     | 215    | 56%    | 317              | 57%  | 852   | 53%      | 2406     | 54%      | 3234             | 53%  |
| Dissatisfied      | 25    | 14%     | 40     | 10%    | 71               | 13%  | 138   | 9%       | 392      | 9%       | 534              | 9%   |
| Very Dissatisfied | 6     | 3%      | 6      | 2%     | 15               | 3%   | 65    | 4%       | 145      | 3%       | 219              | 4%   |
| Neutral           | 14    |         |        |        |                  | 6%   | 135   | 8%       | 235      | 5%       | 432              | 7%   |
| Total             | 174   | 100%    | 382    | 100%   | 557              | 100% | 1621  | 100%     | 4480     | 100%     | 6089             | 100% |

| Response     | When I experience academic difficulties, I seek assistance from a faculty member or college person, such as my academic advisor. |      |           |        |                         |                               |           |      |           |      |                         |      |  |  |
|--------------|--|------|-----------|--------|-------------------------|-------------------------------|-----------|------|-----------|------|-------------------------|------|--|--|
|              |  |      | Your C    | ollege |                         | All Other Consortium Colleges |           |      |           |      |                         |      |  |  |
|              | Part-Time  |      | Full-Time |        | All Students (weighted) |                               | Part-Time |      | Full-Time |      | All Students (weighted) |      |  |  |
|              | Count  | %    | Count     | %      | Count                   | %                             | Count     | %    | Count     | %    | Count                   | %    |  |  |
| Very often   | 19   | 11%  | 58        | 15%    | 70                      | 13%                           | 236       | 15%  | 799       | 18%  | 967                     | 16%  |  |  |
| Often        | 50   | 29%  | 129       | 34%    | 171                     | 31%                           | 431       | 27%  | 1270      | 28%  | 1667                    | 27%  |  |  |
| Occasionally | 46   | 27%  | 104       | 27%    | 149                     | 27%                           | 429       | 27%  | 1118      | 25%  | 1565                    | 26%  |  |  |
| Seldom       | 31   | 18%  | 61        | 16%    | 95                      | 17%                           | 274       | 17%  | 719       | 16%  | 1019                    | 17%  |  |  |
| Never        | 27   | 16%  | 30        | 8%     | 69                      | 12%                           | 246       | 15%  | 558       | 13%  | 852                     | 14%  |  |  |
| Total        | 173  | 100% | 382       | 100%   | 555                     | 100%                          | 1616      | 100% | 4464      | 100% | 6070                    | 100% |  |  |

|                                 | How would you rate the quality of your academic advising provided by your college? |      |           |      |                         |      |           |                               |           |      |                         |      |  |  |
|---------------------------------|--|------|-----------|------|-------------------------|------|-----------|-------------------------------|-----------|------|-------------------------|------|--|--|
| Response                        | Your College   |      |           |      |                         |      |           | All Other Consortium Colleges |           |      |                         |      |  |  |
| Response                        | Part-Time  |      | Full-Time |      | All Students (weighted) |      | Part-Time |                               | Full-Time |      | All Students (weighted) |      |  |  |
|                                 | Count  | %    | Count     | %    | Count                   | %    | Count     | %                             | Count     | %    | Count                   | %    |  |  |
| Excellent                       | 27   | 16%  | 94        | 25%  | 107                     | 19%  | 390       | 24%                           | 1165      | 26%  | 1509                    | 25%  |  |  |
| Good                            | 79   | 45%  | 173       | 45%  | 253                     | 45%  | 710       | 44%                           | 1924      | 43%  | 2642                    | 43%  |  |  |
| Fair                            | 38   | 22%  | 86        | 22%  | 123                     | 22%  | 287       | 18%                           | 853       | 19%  | 1118                    | 18%  |  |  |
| Poor                            | 13   | 7%   | 17        | 4%   | 35                      | 6%   | 77        | 5%                            | 228       | 5%   | 298                     | 5%   |  |  |
| I did not use advising services | 17   | 10%  | 13        | 3%   | 40                      | 7%   | 153       | 9%                            | 304       | 7%   | 510                     | 8%   |  |  |
| Total                           | 174  | 100% | 383       | 100% | 558                     | 100% | 1617      | 100%                          | 4474      | 100% | 6077                    | 100% |  |  |

| Response          | Has your academic advisor benefited you with course selection and registration while attending this institution? |      |           |      |                         |      |           |                               |           |      |                         |      |  |  |
|-------------------|--|------|-----------|------|-------------------------|------|-----------|-------------------------------|-----------|------|-------------------------|------|--|--|
|                   | Your College   |      |           |      |                         |      |           | All Other Consortium Colleges |           |      |                         |      |  |  |
|                   | Part-Time  |      | Full-Time |      | All Students (weighted) |      | Part-Time |                               | Full-Time |      | All Students (weighted) |      |  |  |
|                   | Count  | %    | Count     | %    | Count                   | %    | Count     | %                             | Count     | %    | Count                   | %    |  |  |
| Strongly agree    | 26   | 15%  | 91        | 24%  | 103                     | 19%  | 391       | 24%                           | 1192      | 27%  | 1522                    | 25%  |  |  |
| Agree             | 74   | 43%  | 156       | 41%  | 233                     | 42%  | 546       | 34%                           | 1733      | 39%  | 2192                    | 36%  |  |  |
| Neutral           | 59   | 34%  | 113       | 30%  | 179                     | 32%  | 538       | 33%                           | 1215      | 27%  | 1870                    | 31%  |  |  |
| Disagree          | 5  | 3%   | 11        | 3%   | 16                      | 3%   | 85        | 5%                            | 178       | 4%   | 286                     | 5%   |  |  |
| Strongly disagree | 9  | 5%   | 11        | 3%   | 24                      | 4%   | 54        | 3%                            | 150       | 3%   | 197                     | 3%   |  |  |
| Total             | 173  | 100% | 382       | 100% | 555                     | 100% | 1614      | 100%                          | 4468      | 100% | 6068                    | 100% |  |  |